Cardinal Health™ Kangaroo OMNI™ Enteral Feeding Pump



Troubleshooting Quick Reference Guide

1. Handle

2. Pump status indicators

- Solid green = pump running
- Blinking green = ready to pump
- Solid yellow = information (low priority alarm)
- Blinking yellow = caution (medium priority alarm)
- Blinking red = critical warning (high priority alarm)
- 3. Night mode button
- 4. Valve actuator
- 5. Selection buttons
- 6. Power button
- 7. Power indicator light
- 8. Occlusion sensor
- 9. Pump rotor
- 10. ENFit™ cap holder



Alarm/notification	Definition	Resolution		
Blinking green notifications				
Feed Volume: Done Feed Volume: 200 mL	Feed complete	Press Done .		
	A successful feed occurred.			
Continue FEED INCOMPLETE Pump did not complete the specified feed. Peed taft: Feed taft: Feed Volume: Back Pack Pack	Feed incomplete	To continue the feeding regimen: press Continue Feed .		
	A feed is interrupted before the entire nutrition amount is delivered.	To begin a new feeding regimen: press Restart Feed .		
Solid yellow alarms				
NOTICE PUMP INACTIVE Pump has been idle for 10 minutes. Press Continue. Continue	Pump inactive	Press Continue.		
	The pump has not been actively running for more than 10 minutes.			
NOTICE LOW BATTERY Plug pump into AC power now or pump will stop feeding in < 30 minutes. Continue	Low battery	Plug the pump into a power source.		
	30 minutes of battery life is left.	Note : When there is 10 minutes of battery life left, this alarm screen will turn yellow.		

Alarm/notification	Definition	Resolution		
Blinking yellow alarms				
CAUTION ROTOR STUCK Remove cassette. Check rotor for blockage then reload cassette.	Rotor stuck	1. Ensure the pump is unplugged from an electrical outlet.		
	There is excessive	2. Clean the rotor with a wet cloth.		
	resistance on	3. Reload the cassette		
	the rotor.			
	Cassette dislodged	1. Reload the cassette.		
CAUTION CASETTE DISLODGED Cassette has been dislodged. Reload cassette and press Continue.	The cassette is not	2. Press Continue .		
	properly loaded into the			
Continue	pump.			
70%				
Caution PATIENT TUBE BLOCKED Clear tube blockage and press Continue.	Patient tube blocked	 Check the tubing between the pump and the patient to locate the blockage. 		
	There is a clog in the tubing between the	2. Clear the blockage, if possible.		
	pump and	3. Restart feeding.		
	the patient.			
CAUTION	Feed error	If the feed bag is empty :	If the feed bag contains enteral fluids :	
FEED ERROR	The feed bag is empty or there is a clog or a kink in the tubing between the feed bag and the pump.	1. Refill the bag.	Check the tubing between the feed bag and the pump to locate the blockage and clear it,	
Refill bag or clear blockage and press Continue.		2. Press Continue .	if possible.	
Continue 704		3. Ensure patient is not connected to the pump.	2. Restart feeding/flushing.	
		4. Prime the pump for		
		next feed.		
CAUTION FLUSH ERROR Refil bag or clear blockage and press Continue.	Flush error	If the flush bag is empty :	If the flush bag contains fluid : 1. Check the tubing between the flush bag and the pump to locate the blockage and clear it,	
	The flush bag is empty or there is a clog or a kink in the tubing between the flush bag and the pump.	1. Refill the bag.		
		2. Press Continue .	is possible.	
		3. Ensure a patient is NOT connected to the feeding	2. Restart feeding/flushing.	
		pump.		
		4. Prime the pump for next flush.		
Blinking red alarms	<u> </u>	Hext Hush.		
Dilliking red didillis	System error	Droce Postout Duman		
WARNING SYSTEM ERROR 999 An unexpected error occurred, Press Restart	A general error.	Press Restart Pump .		
	A general errol.			
Restart Pump or power off.				
704				
DEAD BATTERY ERROR Plug pump into AC power now or press Power Off Power Off	Dead battery The battery is dead.	Plug the pump into a power source and restart the pump.		
	The battery is dead.			
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For further assistance

Please refer to your Instructions for Use for a complete list of notifications, alarms and resolution instructions. A copy of the Instructions for Use can be accessed via the QR code found on the Quick Reference Guide that comes with the Kangaroo OMNI™ Enteral Feeding Pump. For additional assistance, please contact your Cardinal Health sales representative.

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