

Cardinal Health™ Kangaroo OMNI™ Enteral Feeding Pump



Troubleshooting Quick Reference Guide

1. Handle

2. Pump status indicators

- **Solid green** = pump running
- **Blinking green** = ready to pump
- **Solid yellow** = information (low priority alarm)
- **Blinking yellow** = caution (medium priority alarm)
- **Blinking red** = critical warning (high priority alarm)

3. Night mode button

4. Valve actuator

5. Selection buttons

6. Power button

7. Power indicator light

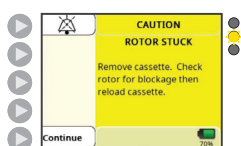
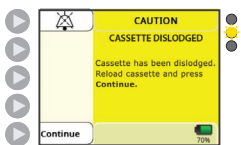
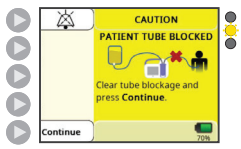
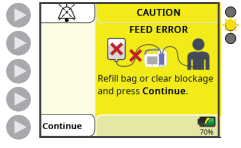
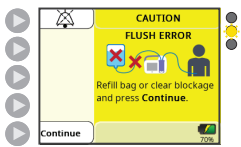
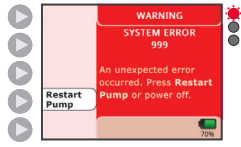
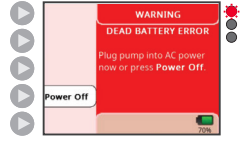
8. Occlusion sensor

9. Pump rotor

10. ENFit™ cap holder



Alarm/notification	Definition	Resolution
● Blinking green notifications		
	Feed complete A successful feed occurred.	Press Done .
	Feed incomplete A feed is interrupted before the entire nutrition amount is delivered.	To continue the feeding regimen: press Continue Feed . To begin a new feeding regimen: press Restart Feed .
● Solid yellow alarms		
	Pump inactive The pump has not been actively running for more than 10 minutes.	Press Continue .
	Low battery 30 minutes of battery life is left.	Plug the pump into a power source. Note: When there is 10 minutes of battery life left, this alarm screen will turn yellow.

Alarm/notification	Definition	Resolution	
 Blinking yellow alarms			
	Rotor stuck There is excessive resistance on the rotor.	1. Ensure the pump is unplugged from an electrical outlet. 2. Clean the rotor with a wet cloth. 3. Reload the cassette	
	Cassette dislodged The cassette is not properly loaded into the pump.	1. Reload the cassette. 2. Press Continue.	
	Patient tube blocked There is a clog in the tubing between the pump and the patient.	1. Check the tubing between the pump and the patient to locate the blockage. 2. Clear the blockage, if possible. 3. Restart feeding.	
	Feed error The feed bag is empty or there is a clog or a kink in the tubing between the feed bag and the pump.	If the feed bag is empty: 1. Refill the bag. 2. Press Continue. 3. Ensure patient is not connected to the pump. 4. Prime the pump for next feed.	If the feed bag contains enteral fluids: 1. Check the tubing between the feed bag and the pump to locate the blockage and clear it, if possible. 2. Restart feeding/flushing.
	Flush error The flush bag is empty or there is a clog or a kink in the tubing between the flush bag and the pump.	If the flush bag is empty: 1. Refill the bag. 2. Press Continue. 3. Ensure a patient is NOT connected to the feeding pump. 4. Prime the pump for next flush.	If the flush bag contains fluid: 1. Check the tubing between the flush bag and the pump to locate the blockage and clear it, if possible. 2. Restart feeding/flushing.
 Blinking red alarms			
	System error A general error.	Press Restart Pump .	
	Dead battery The battery is dead.	Plug the pump into a power source and restart the pump.	

For further assistance

Please refer to your Instructions for Use for a complete list of notifications, alarms and resolution instructions. A copy of the Instructions for Use can be accessed via the QR code found on the Quick Reference Guide that comes with the Kangaroo OMNI™ Enteral Feeding Pump.

For additional assistance, please contact your Cardinal Health sales representative.

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